



# Covid-Secure Venue

Our commitment to your safety

The global outbreak of Covid-19 has had a substantial impact on how we will travel, move, meet and socialise in the near future.

We know that the measures for booking your next meeting or event is likely to have changed, and when choosing to visit us, we can assure you that your priorities regarding social space, cleanliness, care and enjoyment are also at the top of our priority list. We take this responsibility very seriously and as such, we have developed 'Safe Measures' - a set of measures designed for everyone's comfort and safety, and to help put your mind at ease.

## HHH - Our Safe Measures commitment:

- **Improved regular cleaning:** Enhanced regular cleaning and sanitising protocols.
- **Staff training:** Our team members receive ongoing training around health and safety, cleanliness and the use of appropriate protective equipment. All staff members and visitors are required to wear masks. Temperature checks are also taken for you and your party on arrival and those of our team members before every shift.
- **Social distancing:** Our venue is large enough to accommodate events with social distancing. We have reduced capacities for safe spaces and social distancing with signage designed to safely guide and direct with separate entrance and exit points.
- **Certification:** We have taken the necessary steps to protect against and prevent COVID-19 in our business. The relevant risk assessments are in place and the hotel has been certified by 'Safe travels' and 'We're Good To Go'.
- **Flexible terms and conditions:** At this time, we are implementing a flexible approach so you can book with confidence. If within 6 weeks of your conference or Event taking place, the event is not able to go ahead due to UK Government restrictions in response to Covid-19, we will offer you to postpone your event to a new date (subject to availability) without any additional charge or penalty.